CAMBRIDGE
INTERNATIONAL COLLEGE
AUSTRALIA

22nd of September 2009

TO WHOM IT MAY CONCERN

We are a large RTO in the Melbourne CBD and always on the lookout for interesting and innovative training materials.

Over the past few months our interests have grown to include E learning for our students. Our initial foray will be to deliver the Diploma of Salon Management to the local market and I was approached by Michelle about her Diploma training package.

We had been using another training package which was filled with spelling mistakes and missing units for delivery. Michelle's training package has it all. Everything from student assessment information right through to delivery session plans and resources to help deliver the training material. She has done all the work for you and after consulting with my E learning consultant, all the material can be changed to HTML for e learning delivery without an issue.

Michelle is constantly in touch with us to check on our progress and is updating information in the training package as soon as new material is available. She has a friendly and approachable manner and is very customer service focused. Due to her industry involvement you can be assured her materials and information are always updated to reflect the current training practices.

It has been a pleasure to work with Michelle and look forward to working with her again in the near future.

Sylvia Bellini

Academic Manager – Hairdressing
Cambridge International College.
422 Little Collins Street
MELBOURNE 3000